

Charlotte Community Health Clinic 2011-2012 Report to the Community



Dear Friends,

Charlotte Community Health Clinic, one of the largest free/charitable health clinics in North Carolina, will provide over 18,000 primary care and specialty care visits, health education, mental, vaccinations and laboratory services by the end of 2012. It is amazing what we have done together! Thank you for helping us provide quality healthcare for the thousands of individuals that need our services.

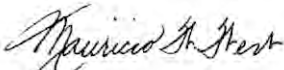
There has never been a more exciting, or more challenging time in healthcare. We have been preparing for these changes, which will result in many of our patients having health insurance in 2014 yet many will remain without coverage. This requires a new business model that will cover those with insurance as well as continue our volunteer provider model to care for the thousands that will remain without insurance.

As we continue to make preparations to ready our organization for the future, we will persist in doing what we have done for the past eleven years - roll up our sleeves and making quality health care accessible to those in need in our community.

Margaret Mead stated: **Never doubt that a small group of thoughtful people could change the world. Indeed, it's the only thing that ever has.**

Thank you for changing the world for each patient we serve.

Sincerely,


Father Mauricio W. West


Nancy W. Hudson



Excellence in Healthcare



The Charlotte Business Journal recognized Jill Lipson, CCHC's education program coordinator, for her service and commitment to chronic disease patients and CCHC's Pediatric Clinic for its dedication to providing access to uninsured children with quality healthcare in Mecklenburg County. Both stories were featured in the Business Journal's October 5th issue.

Growing a Healthy Community... One Patient at a Time



On June, 2012, CCHC joined with Mayor Anthony Foxx, the DNC Host Committee and Friendship Gardens to announce a legacy partnership and the launch of Charlotte Community Health Clinic's first patient healing garden. The idea for the garden came from Jill Lipson and was brought to life by our partners, staff, community and friends. The garden has provided our patients access to also to fresh, healthy vegetables, and an opportunity to take care of this sustainable resource for our clinic community. The Charlotte Observer featured this story in its October 16th issue.

A Calling to Care



Our stellar volunteer provider, Dr. James Pugh was quoted in the November issue of World Magazine. A neurologist by trade, Dr. Pugh saw elderly patients struggling with Alzheimer's and Parkinson's. At CCHC he sees young patients with epilepsy, back problems and multiple sclerosis. Like many volunteers, Dr. Pugh became involved with CCHC because another doctor asked him to. He says he continues to volunteer because the work is rewarding, the patients are appreciative and everyone is doing GOOD. We thank Dr. Pugh for his continued service to our patients and his friendly face in our hallways!

2011/2012 in Review

Staff: 25 Full and part-time
New Patients: 953
Established Patient Visit: 5,656
Women's Health Visits 816
Mental Health Visits: 116
Laboratory Services: 4,217

Total 2011 All Visits: 14, 546

Volunteers: Over 500 Individuals Donated 11,697 Hours (equals 5 full-time staff)

Total Number Of Prescriptions Filled Thru MedAssist: 24,476

Total Average Wholesale Value of Prescriptions: \$1,915,851.52

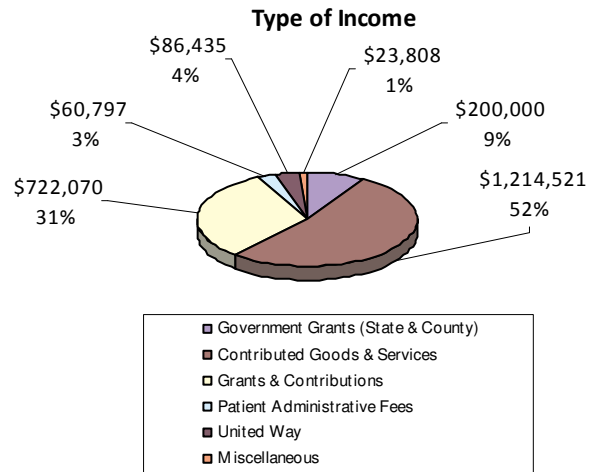
Total Referrals for Care Ring (PRO) Specialty Services: 510

Student Placements: UNC Charlotte, Winston Salem State – BSN, Public Health; UNC Chapel Hill - Master's Level; Kaplan, Kings and Southeastern – CMA

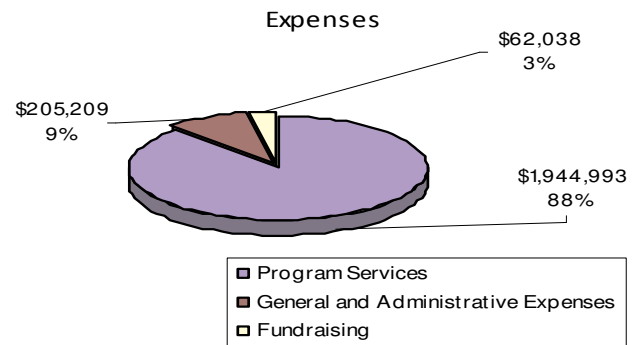
Services Available:

- General Medicine
- Primary Care (Acute)
- Chronic Disease Care (Diabetes and Cardiovascular)
- Physicals
- Laboratory Services
- Health Screenings and STD Testing
- Health Education (individual, group, community garden)
- Pediatric Behavioral Health Individual and Group Counseling
- Referrals for specialty care, medication and diagnostics
- Onsite Specialty Services or Partnership:
 - Well Women (Pap Smears and Mammograms)
 - Cardiology
 - Neurology
 - Nephrology
 - Endocrinology
- Offsite Partnerships
 - Ophthalmology - eye exam and retinal screening

Type Of Income	Amount	% Of Total Income
Government Grants (State & County)	\$ 200,000.00	8%
Contributed Goods & Services	\$ 1,214,521.00	53%
Grants & Contributions	\$ 722,070.00	31%
Patient Administrative Fees	\$ 60,797.00	3%
United Way	\$ 86,435.00	4%
Miscellaneous	\$ 23,808.00	1%
Total	\$ 2,307,631.00	100%



Type Of Expense	Amount	% Of Total Expenses
Program Services	\$ 1,944,993.00	88%
General And Administrative	\$ 205,209.00	9%
Fundraising	\$ 62,038.00	3%
Total Expenses	\$ 2,212,240.00	100%



Thank you to all of our community supporters who helped us in 2012.