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2010 Client Statistics As of 09/31/10

New Patients.....	606
Established Visits.....	5007
Women's Clinic.....	519
Office Labs.....	3330
Mental Health.....	321
Immunizations.....	230
Education.....	831
Total # Patient Services.....	10,844

Our Wish List

We are always grateful for donations of money, gift cards, office supplies and snacks. Additionally, we NEED a toolbox- and I am not speaking metaphorically here; knives make terrible screw drivers and shoes, even worse hammers. Our dream tool box:

Variable speed corded drill with extension cord
Drill index
Set of drivers (inc. sq2, ph3, torx etc.)
25' tape measure
2' level
Variety set of screws
Wood glue
Utility knife and blades
Adjustable wrenches (6" and 10")
Needle nose pliers
Hammer



Charlotte Community Health Clinic

CLÍNICA DE SALUD DE LA COMUNIDAD CHARLOTTE

cchccheckup

Fall 2010

Newsletter of the Charlotte Community Health Clinic

CCHC Welcomes Three New Faces!



Rosalba Rodriguez, Lesly Matos and Denise Howard

CCHC is happy to welcome three new faces to our group. Denise Howard, Nurse Practitioner, and Lesly Matos, Certified Medical Assistant, are a team funded by a grant from N. C. Rural Health based in the clinic but partnered with 3 additional agencies to extend healthcare access to the uninsured in Mecklenburg County. Rosalba Rodriguez is also a Certified Medical Assistant working full time at CCHC.

Denise was born in France into a Military family and traveled and

has lived all over, her favorite spot being Fairbanks, Alaska. She has a real passion for Medical Mission trips and has traveled to Uganda and the Dominican Republic and hopes to soon visit Zimbabwe for a short term medical mission trip. Denise serves of the Board for Regional AIDS Interfaith Network (RAIN) and serves on the United Way of Central Carolinas Community Investment Committee. Denise worked at Carolinas Health Care for 27 Years before joining us at the clinic.

Lesly Matos is a recent graduate of Kings College. Originally from Ecuador, Lesly moved first to Queens, NY, then Atlanta and finally to Charlotte. Lesly lives with her family and two teacup Chihuahuas named Tito and Fikus. She brings a wonderful, kind spirit (and she is bi-lingual!) to the clinic.

Rosalba Rodriguez is our most recent hire. She received her degree as a Certified Medical Assistant from King's College in June of this year and started here at the clinic in August. Rosalba is married and has a 13 year old daughter. She originally hails from El Salvador making her our ninth bi-lingual staff person

We are thrilled to have these wonderful women join our staff. We are growing.

Patients give back too...

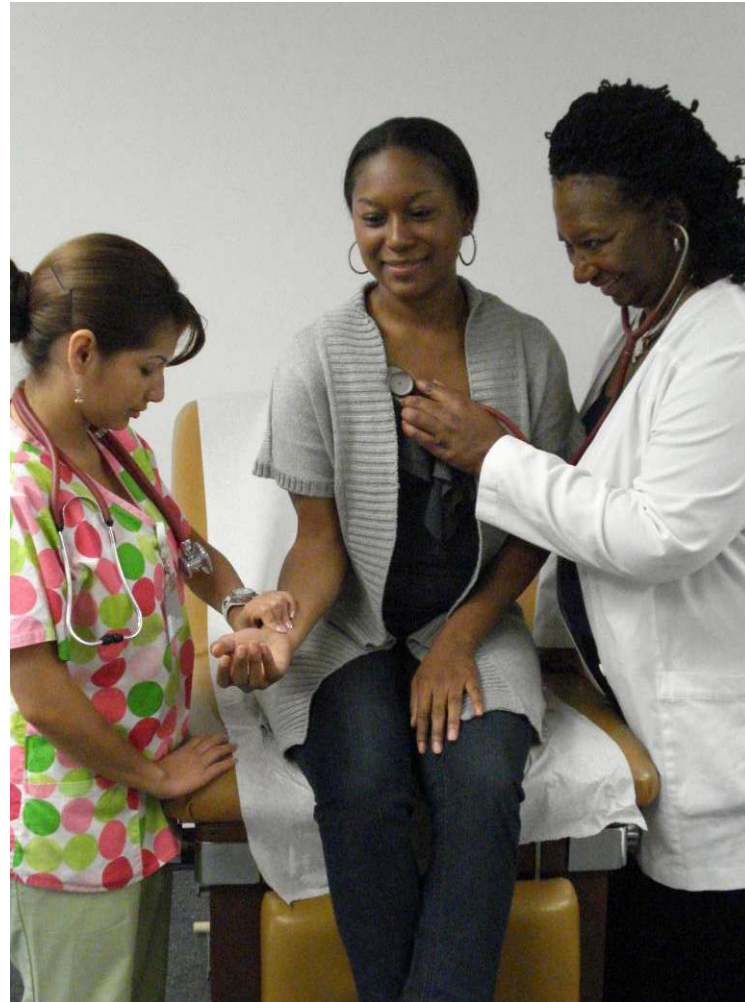
If you noticed our newly cleaned carpets, you can thank our patient, Julio Sanchez, owner/operator of JEJ Services. He generously donated his time and equipment to come over the weekend and clean the clinic.

Thank you, Julio.



Charlotte Community Health Clinic
CLÍNICA DE SALUD DE LA COMUNIDAD CHARLOTTE

Rural Health Grant Provides for Expanded Care, Two New Staff Members



The NC Office of Rural Health awarded a grant to CCHC to expand healthcare in Mecklenburg County for its low-income uninsured residents. With these funds, CCHC has hired two new staff, Denise Howard (Nurse Practitioner) and Lesly Matos (Certified Medical Assistant) who will rotate between CCHC and two other established clinics in our area as well as opening a new clinic site at Hope Haven. Denise and Lesly are providing focused primary care at these sites and we expect them to provide access to healthcare to 960 new patients within the first year.

Along with providing medical treatment, the staff will network with agencies across the county to connect patients with resources ranging from prescription medicines to housing, job training and other social services. Additionally, funds will be used to add a mobile component to our electronic medical records program, creating efficiencies, reducing errors and automating time-consuming tasks. Data will then be available to the team from anywhere in the community.

This is an exciting collaboration. Denise and Lesly have already seen over 200 new patients in the first 2 months!

From the desk of the Executive Director

Our Board of Directors began meeting in the fall of 2009 to discuss the impact that Health Care Reform could have on Charlotte Community Health Clinic (CCHC). Our hope is that healthcare reform will make a significant difference in the number of individuals who will have healthcare coverage and from our vantage point – the sooner the better! CCHC has experienced significant growth in the past five years. We provide approximately 40 clinical hours each week in which volunteers or paid staff provide medical care to patients. We serve around 2,600 unique patients yet turn away an average of

320 requesting our services each month. The CCHC Board and staff are committed to quality healthcare yet funding resources are declining and the needs are ever increasing – how do we respond?

In December CCHC will apply to become a Federally Qualified Health Clinic (FQHC). The Department of Health and Human Services has opened funding for New Healthcare Access Points. CCHC is surrounded by five zip codes with high poverty level, high infant mortality, a lack of medical providers and a high degree of diversity. The clinic will remain a not-for-profit and continue to serve those that have no healthcare access but would expand services

for those receiving Medicaid, Medicare and private insurance. We will continue our model of paid and volunteer providers, seek partnerships to expand services and continue to expand in order to meet the needs in our community.

We do not have a road map for this new venture. We do have a vision and a set of principles that are guiding our decisions. I hope you will continue to be our partner as we journey to best meet the needs of those without healthcare access in the Mecklenburg County community.

With my thanks,
Nancy

thanks!

"Some people complain because God put thorns on roses, while others praise Him for putting roses among thorns."

Thank you for being our roses. Happy Thanksgiving to all our volunteers. With sincere gratitude, the staff of Charlotte Community Health Clinic."



During these difficult financial times, CCHC will not be mailing out a separate Thanksgiving card. With demand for free medical services rising and grant funding decreasing, we feel the best use of funds will be to combine our traditional card with our news letter.

Mitzvah Volunteers

As part of Mitzvah ("good deed") Day, members of Temple Beth El spent over three hours in May painting doors, touching up walls and cleaning carious parts of the clinic needing extra attention. We are lucky and grateful to be the recipients of community service groups like these. Does your group have a work day coming up? Would you be interested in helping with much-needed projects here at the clinic? If so, please contact Laura Allen, Volunteer Coordinator, at 704-316-6563 and she will share the contents of our "Honey Do" jar with you!



We're Getting Younger!

Charlotte Community Health Clinic has partnered with the Presbyterian Hospital Community Care Cruiser to provide comprehensive primary care for the uninsured children of our community.

The Presbyterian Hospital Community Care Cruiser launched in November 2007 serving eight different locations across Mecklenburg County, as well as one in Union County and one in Rowan. Demand for the services provided by the cruiser increased dramatically during their second year and even more so with the downturn in the economy.

This partnership will establish a clinic for children aged 0 to 17 with low-income parents who are uninsured. The CCHC Children's Clinic will provide acute medical care, chronic disease care and management, well-child care with developmental surveillance and screening. Patients will be referred by the Cruiser who are identified as needing follow up care. By creating a new medical home for children in our area, the Cruiser will now be able to increase its outreach to promote preventive care and educate more children on wellness and healthy living.

We are moving forward, with several generous donations of furniture and office equipment. (A shout out of thanks to Nate Roberts and John Winn for their help moving all that!) We are trying to identify a suitable space for the clinic so we can start getting younger.